

**REQUEST FOR EXPRESSION OF INTEREST
(CONSULTING SERVICES – SELECTION OF COMPANIES)**

UKRAINE

Ministry for Reintegration of the Temporarily Occupied Territories of Ukraine
Eastern Ukraine: Reconnect, Recover, Revitalize (3R) Project
World Bank Loan No. 9175–UA

Assignment name: 3R Project Baseline Survey.

Assignment number (insert reference number as per procurement plan): CQS – 3.2.3.

Contract № 3R-MRTOT-CS-09

Ukraine and the International Bank for Reconstruction and Development (the World Bank) have signed the Loan Agreement 9175–UA in the amount of US \$100 million for the Eastern Ukraine: Reconnect, Recover, Revitalize (3R) Project (the Project).

Consulting services (hereinafter Services) shall include, but not be limited to: conducting two-stage survey (using personal formalized face-to-face interview method and in-depth interviews method) among the population of Luhansk region in 2022 to (i) establish benchmarks and assess the progress of the 3R Project and (ii) identify and study social and economic problems of beneficiaries/users regarding the existing transport and agricultural infrastructure and services (Terms of reference attached).

Approximate services provision term is 5 (five) months following the Contract Signing date.

Ministry for Reintegration of the Temporarily Occupied Territories of Ukraine invites eligible consulting firms (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. The shortlisting criteria are:

Consultant’s qualification must be compliant with the following minimum requirements:

- minimum 10 years experience (minimum 3 successfully conducted survey (letters of recommendation from the previous clients must be submitted), survey methodology development, including sample design, survey questionnaires, conducting surveys, data validation, processing and analysis;
- direct experience in collecting research data in Ukraine;
- confirmation of the possibility of required quality survey conduction: possibility of engaging for implementation key staff (survey manager, data collection manager, key analysts, in-depth interview moderators) with experience in the sphere of survey conduction (minimum 3 year experience) – CV of key staff must be submitted with detailed description of the experience related to these Terms of reference objectives;
- certificate of absence of arrears of payments, the control over the collection of which is entrusted to the supervisory authorities;

Additional desirable requirements for the Consultant:

- availability with Consultant/his staff of work experience in international organizations / international projects;
- Research experience in Luhansk and Donetsk oblasts will be considered an advantage;

– the presence in the Consultant's team of specialists who have relevant experience in the full cycle of sociological research (development of research methodology, definition of target groups, development of tools for data collection, processing, analysis of data obtained as a result of the study).

Key Experts will not be evaluated at the shortlisting stage.

A consultant will be selected under CQS (Selection Based on Consultant Qualifications) selection method as set out in the World Bank Procurement Regulations for IPF Borrowers”, dated July 2016, revised November 2017, August 2018 and November 2020 (Procurement Regulations).

The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the Procurement Regulations, setting forth the World Bank’s policy on conflict of interest.

Consultants may associate with other firms to enhance their qualifications, but should indicate clearly whether the association is in the form of a joint venture and/or a sub-consultancy. In the case of a joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected.

Additional information can be obtained during business hours from the address below from 10:00 to 17:00 local time.

Please, send your expression of interest in writing to the address below (per mail, e-mail or delivered personally) before 16:00 local time till **January 31, 2022**.

Ministry for Reintegration of the Temporarily Occupied Territories of Ukraine
room 315, Chokolivsky Boulevard, 13, Kyiv, 03186, Ukraine.

Contact person: **Roman Voloskovets**

Tel./ +38 (068) 115-50-89

E-mail: bukhtiyarovams@minre.gov.ua ; копія: vrv07@ukr.net.

Please, indicate the subject: « CQS – 3.2.3 – expression of interest».

**State Secretary of the Ministry
for Reintegration of the Temporarily
Occupied Territories of Ukraine**

K. VASHCHENKO

TERMS OF REFERENCE
for provision of consultancy services

External Monitoring and Evaluation (baseline, midline and endline surveys)

3R Project Baseline Survey
(Contract № 3R-MRTOT-CS-09)
(procurement code № 3.2.3)

Country: Ukraine

Project: Eastern Ukraine: Reconnect, Recover, Revitalize (3R) Project

Sectors: social development, transport and agricultural

World Bank Loan No. 9175–UA

Project ID No.: P172348

I. BACKGROUND.

Ukraine and the International Bank for Reconstruction and Development (the World Bank) have signed the Loan Agreement 9175–UA in the amount of US \$100 million for the Eastern Ukraine: Reconnect, Recover, Revitalize (3R) Project (the Project).

The Objective of 3R Project is to improve transport connectivity, support the restoration of the agricultural sector in the project areas with the active involvement of communities affected by the conflict. 3R Project will help strengthen community confidence and confidence in the commitment of national and local authorities to recovery efforts. 3R Project activities should meet the needs of the community and develop the capacity of local communities for growth and social cohesion (i.e., interpersonal trust and reciprocity, trust in formal institutions).

The 3R Project includes four Parts:

1. Component 1: RECONNECT - Road Investments to Link Rural Communities to Processing, Markets, and Services;
2. Component 2: RECOVER - Agriculture Investments to Support Sector Recovery and Modernization;
3. Component 3: REVITALIZE - Implementation Support Platform;
4. Component 4: Contingent Emergency Response Component (CERC).

The Component 1 of the Project will be implemented by the State Road Agency of Ukraine (UAD). The implementing agency for Components 2, 3 and 4 is the Ministry for Reintegration of the Temporarily Occupied Territories of Ukraine (MRTOT). As of requirements of the Loan Agreement, MRTOT established a Project Implementation Unit (PIU) to conduct a day-to-day Project management and coordination in disbursement, procurement, financial management, reporting and other 3R Project related activities.

The MRTOT (hereinafter - the Customer) intends to engage the services of a business entity (hereinafter - the Consultant) to conduct a baseline, midline and endline surveys within the Project of the population of Luhansk region.

II. OBJECTIVE OF THE ASSIGNMENT.

The objective of this assignment is conducting two-stage survey (using personal formalized face-to-face interview method and in-depth interviews method) among the population of Luhansk region in 2022 to (i) establish benchmarks and assess the progress of the 3R Project and (ii) identify and study social and economic problems of beneficiaries/users regarding the existing transport and agricultural infrastructure and services.

The surveys will be utilized to establish the benchmarks and assess the progress of the 3R Project. The Selected Consultant will develop a questionnaire and survey manuals, a sampling strategy, and then collect and analyze baseline data for the surveys. The design of the survey should be developed in collaboration with the World Bank and the Customer. Quantitative surveys of households and beneficiaries / users should reflect the key indicators of 3R Project.

At all stages of the service, the Consultant will pay special attention to vulnerable and disadvantaged groups crucial for the World Bank: youth, women, elderly, people with disabilities, the unemployed, small farmers. This requirement entails adding specific items to the questionnaire that reflect the needs of these groups and adjusting the sample design whenever needed to include these groups in the statistical analysis.

III. SCOPE OF SERVICE.

3.1. The basic survey within the framework of 3R Project of the population of Luhansk region aims to gather information on the following problematic issues:

- quality and quantity of transport infrastructure;
- quality and quantity of agricultural infrastructure and services, including laboratory diagnostics;
- whether the transport infrastructure improves access to local markets and / or commodity markets;
- whether there are certain inconveniences / problems in connection with the implementation of certain initiatives of 3R Project, in particular, regarding the construction / repair of relevant facilities;
- raising awareness of agricultural impacts on climate change;
- what are the barriers to explaining to communities and facilitating their involvement in 3R Project;
- what are the barriers to encouraging the responsible use of investment in projects;

- what are the expectations regarding the possible political impact on the implementation of 3R Project;
- what are the expectations from the implementation of 3R Project;
- engagement of youth in local development activities, particularly those implemented under the 3R Project;
- whether there are gender differences in agriculture and other aspects of 3R Project areas of activity.

The three-part survey must include:

- Qualitative research (individual in-depth interviews¹, minimum 40 minutes duration) among key informants and heads of agricultural entities (both project affected persons and agricultural entities that are not affected by the project).
- Quantitative research of households with personal formalized face-to-face interviews² using CAPI³ and lasting at least 30 minutes per household member duration.
- Quantitative research of road users (both project affected persons and road users that are not directly affected by the project activities).

The qualitative research is conducted among key informants in all parts of Luhansk region (local authorities, small and medium-sized enterprises, transport companies and vulnerable groups, agricultural entities, youth, civil society) to investigate their awareness, needs and evaluation on the implementation of 3R Project. In addition to this, heads of Agro-Cluster entities will be divided in two groups: project affected persons (live within 50 kilometers of the planned interventions) and those who are not affected (live outside of this zone).

The quantitative household survey is conducted to monitor the level of awareness of the population of Luhansk region on the implementation of 3R Project, satisfaction with the existing road infrastructure and agricultural services / products in the region, interpersonal trust and reciprocity, trust in official institutions, attitudes to key social problems and challenges in the region, impact on respondents of 3R Project activities and expectations from its implementation.

The quantitative survey among road users that are project affected persons is conducted to investigate their specific evaluation and needs in the geographical area of the respective 3R Project interventions. A small group of road users which are not project affected persons is surveyed as the reference group for statistical comparison.

¹ Hereinafter individual in-depth interview shall mean structured personal communication between interviewer and respondent in the form that would motivate the latter to give extended answers to the questions, asked by interviewer.

² Hereinafter personal formalized interview shall mean the standardized «tête-à-tête» interview, which envisages the availability of a questionnaire, elaborated in advance and instructions for interviewers, which clearly regulate the communication framework between interviewer and respondent.

³ CAPI - individual personal interview, which takes place on stationary and portable devices using a centralized computer system. The course of the interview is controlled by the system, the answers of the respondents are immediately recorded in a single database, which optimizes the time and provides control over the research process.

Each stage part will be executed in parallel. The goal of each part is to set the baseline for future comparisons. Project will conduct similar surveys in the future to assess change (see IV Duration of work). The geographical zones for sample design will be provided by Customer.

3.2. Qualitative research.

3.2.1. Within the qualitative research Consultant shall:

1. Elaborate the survey methodology: respondents' recruitment procedures, interview protocol, interview guide (paragraph 3.2.3);
2. Conduct training (drilling) of the interviewers;
3. Collect data by conducting in-depth interviews in according to the methodology developed by the Consultant and approved by the Customer, submit a Technical Report on data collection (paragraph 3.2.4.1);
4. Input collected data, transcripts, summaries and interviews;
5. Analyse the data and submit the Analytical report (paragraph 3.2.4.2);
6. If necessary, to adjust the survey methodology in the part of Qualitative research (in-depth interview method).

3.2.2. Interviews sampling and methodology.

The Consultant must develop and agree with the Customer a research methodology for Qualitative research. If necessary, the Consultant should obtain the necessary permits for such a survey. The Consultant should prepare an indicative list of key beneficiaries/users for in-depth interviews (local authorities, small and medium-sized enterprises, transport companies and vulnerable groups, youth, civil society). The Consultant must interview the representatives (employees) of the executive bodies of local self-government or military-civil administration (MCA). The Consultant pre-agrees with the Customer on the procedure, participants, and the list of issues to be discussed during the in-depth interviews. The total amount of such interviews in all parts of the Luhansk region should be no less than 50. At least 2 representatives in each territorial community (TC) within Luhansk oblast must be interviewed.

The Consultant must conduct additional 80 in-depths interviews of Agro-Cluster entities. Among them, 50 respondents must be recruited in a zone which is affected by the 3R Project (within 50 kilometers), and 30 respondents should be recruited from other parts of the region.

On the base of the results of Qualitative research the baseline for the awareness and evaluation of the 3R Project will be established.

3.2.3. Data collection instruments.

Data collection instruments (in-depth interview protocols and guides in Russian and Ukrainian) must be developed by Consultant and approved by

Customer.

Forms of the data collection instruments must be submitted as annexes of the Analytical report (paragraph 3.2.4.2).

3.2.4. Reports.

Reports must be presented in Ukrainian and English, submitted by Customer and include:

3.2.4.1. Technical Data Collection Report.

I. Summary.

II. Interviewer recruitment.

III. Interviewers' comments regarding the interview.

IV. Recommendations.

3.2.4.2. Analytical report.

Introduction.

Executive summary.

I. General information, objective and task of the research.

II. Research methodology.

III. Results of research (which should be detailed in table and graphic forms).

Conclusions and recommendations for the quantitative research.

Annexes.

3.3. Quantitative research.

3.3.1. Within the quantitative research Consultant shall:

1. Elaborate the survey methodology (concerning face-to-face interviews): sample design (paragraph 3.3.3), survey questionnaires and instructions for interviewers (paragraph 3.3.4), data processing and evaluation methodology (paragraph 3.3.5).

2. Train the interviewers and test the data collection instruments by interviewing minimum 7 selected randomly respondents, correct the data collection instruments according to the results of their testing and submit Data collection instruments testing report (paragraph 3.3.6.1).

3. Print the necessary number of questionnaires and / or prepare tablets in accordance with the survey methodology.

4. Deliver the questionnaires and / or tablets to interviewers within Luhansk

oblast.

5. Conduct the survey (face-to-face interviews) according to the methodology, developed by Consultant and approved by Customer.

6. Ensure 100% visual control⁴ of the collected questionnaires and 10% telephone control⁵ of information, received from the respondents, submit Technical Data Collection Report (paragraph 3.3.6.2).

7. Process collected data, make the dataset with statistical weights variable (paragraph 3.3.6.3).

8. Analyse the data (including reliability of the survey main estimations) and submit the Analytical report (paragraph 3.3.6.3).

9. If necessary, adjust the survey methodology, maintaining the data comparability. The need of adjusting of the survey methodology and its updated version shall be determined by the key experts and must be described in the analytical report (paragraph 3.3.6.3).

3.3.2. Survey methodology.

Consultant must develop and have approved by Customer survey methodology's in the part of Quantitative research which must be based on the representative sample of (i) households (N=1,000), (ii) additional booster of road users (both affected by project and not affected by project) (N=350). Interview duration is at least 30 minutes to collect information from each household participant and at least 20 minutes for each booster participant.

3.3.3. Sample design.

All samples within Luhansk oblast must be developed by Consultant and approved by Customer. The general population of the survey is the population of Government of Ukraine-Controlled Area Luhansk oblast.

The three-step study includes a survey of households, qualitative in-depth interviews with key informants, and a survey with a booster of road users. The household sample size should be at least 1,000⁶. The sample size of the in-depth interviews with key informants should be at least 50. The sample size of the in-depth interviews with heads of Agro-Cluster entities should be at least 80 (50 of them are affected by the project and 30 are not). The sample size of the booster survey should be at least 350 road users (300 of them are affected by project and 50

⁴ In this context visual control is designated as the analysis of completeness, quality and logical coherence of the filled out questionnaire, which is performed visually during the time of receiving from interviewers of the filled out questionnaires with a view to correcting the errors and material defects in the filled out questionnaires, as well as eliminating these defects prior to commencement of ECM data input works.

⁵ Hereinafter telephone control is designated as telephone inspection of assignment to a respondent of the appropriate telephone number, his/her acquaintance with interviewer, as well as confirmation of conducting the survey with the appropriate respondent.

⁶ The quantity will be specified after calculation of a representative sample and approved by the Customer.

are not). The total sample should be at least 1,430⁷ respondents.

Data collection should be in accordance with the measures and recommendations of the Ministry of Health of Ukraine on the prevention of the spread of COVID-19. Sample design must be approved by Customer and presented in Analytical report (paragraph 3.3.6.3).

3.3.4. Data collection instruments.

Data collection instruments: questionnaire, instructions for interviewers (in Russian and Ukrainian) must be developed by Consultant and approved by Customer.

Face-to-face interview questionnaire should include:

1) Household questionnaire (must include the address part, list of household members, household place of residence, and other demographic questions);

1.1) Agro-Cluster entities questionnaire (must include the address part, place of business, term of business, seasonality of business, number of employees and average wages, what is the ratio of working men and women, etc.);

1.2) Road users questionnaire (should include information collection point, vehicle size (truck / car), frequency of use, etc.);

2) Individual questionnaire of a household member (should include questions (open and closed) on: demographic and social-economic features of household member, as well as the problematic issues, set out in paragraph 3.1);

2.1) Individual questionnaire of a Agro-Cluster entity (should include questions (open and closed) as well as the problematic issues, set out in paragraph 3.1);

2.2) Individual questionnaire of a Road users (should include questions (open and closed) as well as the problematic issues, set out in paragraph 3.1).

An indicative list of questions for the questionnaire is given in Annex 1 to the Terms of Reference.

Instruction for interviewer must include: goals, survey method, respondent selection procedure, questionnaire description, its filling out procedure, survey progress, comments to the interview questions.

Forms of the data collection instruments must be submitted as annexes in analytical report (paragraph 3.3.6.3).

3.3.5. Data processing and evaluation of indicators.

Consultant must process collected data, which must be resulted in dataset with mandatory variable of statistical weights, and evaluate indicators. The description of

⁷ See footnote 7.

data processing, procedure of calculating of the system of statistical weights must be described in analytical report (paragraph 3.3.6.3). The indicators evaluated must quantitatively describe issues, set out in paragraph 3.1 and must serve as basis for the conclusions and clauses of chapter III of the analytical report (paragraph 3.3.6.3). The representative dataset must be submitted in *.sav format and Excel format.

3.3.6. Reports.

Reports must be presented in Ukrainian and English, submitted by Customer and include:

3.3.6.1. Data collection instrument testing report.

I. General description of questionnaires and specific features of the interview questions.

II. Description of the instruments testing procedure, defects detected.

III. Suggestions and conclusions regarding corrections of the toolset.

Annexes.

3.3.6.2. Technical Data Collection Report.

I. Summary (planned and actual sample size, data collection method, staff and control method).

II. Sample (respondent selection procedure, response rate).

III. Interviewers' comments concerning interview conduction and comprehension of the questionnaire content.

IV. Recommendations regarding further survey stages.

3.3.6.3. Analytical report

Introduction.

Executive summary.

I. General information, objective and task of survey methodology.

II. Survey methodology.

III. Results of the survey (which should be detailed in table and graphic forms).

Conclusions and recommendations.

Annexes.

IV. DURATION OF WORKS.

The Consultant executes the project within 5 months from the date of signing the contract. In case of positive performance by the Consultant of the first stage (Baseline survey), the contract with the Consultant may be extended to the second stage (Midline survey). In case of positive performance by the Consultant of the

second stage (Midline survey), the contract with the Consultant may be extended to the third stage (Endline survey). The cost and the timeline of Midline and Endline Survey services is determined additionally by conducting a negotiated procedure.

V. EXPECTED RESULTS AND TERMS.

5.1. Expected results of the qualitative research must contain (in Ukrainian and English):

1. Data collection instruments: interview protocol, interview guide (in Russian and Ukrainian) (paragraph 3.2.3);
2. Technical Data Collection Report (paragraph 3.2.4.1);
3. Transcripts of in-depth interviews – in format *.doc (*.docx);
4. Analytical report (paragraph 3.2.4.2).

5.2. Expected results of the quantitative research must contain (in Ukrainian and English):

1. Data collection instruments: questionnaires (both in the Ukrainian and in the Russian languages) and instruction for interviewer (paragraph 3.3.4).
2. Data collection instrument testing report (paragraph 3.3.6.1).
3. Technical Data Collection Report (paragraph 3.3.6.2).
4. Representative data set (in *.sav, Excel format).
5. Analytical report (paragraph 3.3.6.3).

All documents from this paragraph shall be submitted 1) as hard copies in 2 counterparts (both in the Ukrainian and in the English languages) 2) in electronic form (both in the Ukrainian and in the English languages) in *.doc (*.docx) format (dataset in *.sav, Excel format) and they shall be subject to sending to the official e-mail of the Customer (_____) and to approval by Customer. In case of receiving the documents of unsatisfactory quality and which are not compliant with the agreed terms and conditions of the Contract, Customer shall submit to Consultant substantiated comments to the document (laid out in *.doc (*.docx) format) within 7 business days following the moment of receiving the appropriate document from Consultant. In this case, Consultant shall pay attention to the comments in the document, make necessary corrections and submit the updated document to Customer within one-week term (5 business days) following the moment of receiving the appropriate document from Customer.

5.3. Terms of submitting the results:

№	Stages	Documents	Term designated for submission of the documents to Customer
1.	Preparatory stage of all parts of the research	# 1 – 4 paragraph 5.1 # 1 – 2 paragraph 5.2	1 month following signing of contract with

			Consultant
2.	Data collection stage of all parts of the research	# 2 – 3 paragraph 5.1 # 3 – 4 paragraph 5.2	2 months following signing of contract with Consultant
3.	Analysis of collected data	# 4 paragraph 5.1 # 5 paragraph 5.2	5 months following signing of contract with Consultant

Approval by Customer of Consultant's reporting on each stage shall be the ground for making payments within the framework of the Contract. Payment for the Consultant's services will be made as a percentage (%) of the total amount of the Contract for each stage, which will be determined during the contract negotiations.

VI. IMPLEMENTATION ARRANGEMENTS.

The Consultant shall be working under supervision of the 3R Project Coordinator and Head of PIU MRTOT and in collaboration with UAD PIU.

The Consultant shall sign the lump-sum contract (standard World Bank contract form).

Customer shall be providing Consultant with whatever information necessary for the purpose of performing the latter's assignments.

VII. Qualification requirements.

The MRTOT invites the relevant consulting companies (Consultants) to express their interest in providing services. Interested consulting companies should provide information (in Ukrainian or English) that proves that they have the necessary qualifications and relevant experience to provide services, with references to similar assignments performed in the past and / or contact details of officials that supervised for certain activities (if available).

Consultant's qualification must be compliant with the following minimum requirements:

- minimum 10 years experience (minimum 3 successfully conducted survey (letters of recommendation from the previous clients must be submitted), survey methodology development, including sample design, survey questionnaires, conducting surveys, data validation, processing and analysis;
- direct experience in collecting research data in Ukraine;
- confirmation of the possibility of required quality survey conduction: possibility of engaging for implementation key staff (survey manager, data collection manager, key analysts, in-depth interview moderators) with experience in the sphere of survey conduction (minimum 3 year experience) – CV of key staff must be submitted with detailed description of the experience related to these Terms of reference objectives;
- certificate of absence of arrears of payments, the control over the collection of which is entrusted to the supervisory authorities;

Additional desirable requirements for the Consultant:

- availability with Consultant/his staff of work experience in international organizations / international projects;
- Research experience in Luhansk and Donetsk oblasts will be considered an advantage;
- the presence in the Consultant's team of specialists who have relevant experience in the full cycle of sociological research (development of research methodology, definition of target groups, development of tools for data collection, processing, analysis of data obtained as a result of the study).

Qualification requirements to Consultant's key employees:

Key Expert 1. The Project manager of social research should have:

- higher education in the field of sociology, statistics, economics;
- not less than 5 years of practical experience in organizing and conducting sociological research in Ukraine or in other countries;
- experience in organizing or conducting at least 3 household surveys public authorities and / or local governments, especially in the field of development in the social and / or economic spheres.

Key Expert 2. Research methodology specialist should have:

- not less than 5 years of experience in the field of sociological research;
- not less than 5 years of experience in developing research methodologies in Ukraine or other Central and Eastern European countries;
- Experience in participating in at least 3 studies for public authorities, in particular in the field;
- Experience in developing methodology and sample design for at least 3 studies at the regional (local) level.

Key Expert 3. Data analysis specialist.

- not less than 3 years of experience in the field of sociological research, in particular in data analysis;
- not less than 3 years of experience in Ukraine or other Central and Eastern European countries;
- Experience of conducting at least 3 sociological surveys for public authorities, especially in the humanitarian sphere;
- Experience in conducting at least 1 study at the regional (local) level, especially in the humanitarian field.

During the evaluation of proposals, the Customer may request clarifying and additional information from bidders.

Annex 1
to the Terms of Reference
«3R Project Baseline Survey»
(procurement code № 3.2.3)

An indicative list of questions

№	Module	Examples of Questions	Respondent Type
1.	Household characteristics: Demographics, livelihoods	<ul style="list-style-type: none"> • HH roster (name, age, education, marital status, religion, jobs, etc.) • Housing characteristics • Employment and social status • Living conditions • Migration history • Exposure to the conflict (veterans, IDPs) • Affiliation to target groups (e.g. are there farmers in the household) • Affiliation to vulnerable groups according to the World Bank classification 	<ul style="list-style-type: none"> • Household survey
2.	Characteristics of Agro-Cluster entities	<ul style="list-style-type: none"> • Legal form • Types and characteristics of activities • Number of employees and average salary • Term of business activity • The impact of temporary occupation on economic activity • Existing problems and ways (suggestions) to solve them • Attitude to the introduction of new technologies / methods of doing business 	<ul style="list-style-type: none"> • Agro-Cluster entities survey (both groups)
3.	Agriculture	<ul style="list-style-type: none"> • Awareness of local and state programs of budget support of the agricultural sector • Awareness and assessment of agricultural infrastructure (estimated number of farms and farmers in the region; perception of productivity and importance of the agricultural sector; knowledge of laboratories, greenhouses, agricultural holdings;) • Access to agricultural markets • Satisfaction with agricultural products • Employment in the agricultural labor market • Awareness and evaluation of education in this area • Awareness of short-term and long-term employment opportunities in agriculture • Awareness and evaluation of land reform • Needs and expectations from the agricultural sector • Methods of conducting agricultural activities in the household or in the agricultural enterprise • Sources of information (media, social ties, work) • Awareness of 3R Project; 	<ul style="list-style-type: none"> • Household survey • Agro-Cluster entities survey (both groups) • Beneficiaries

		<ul style="list-style-type: none"> • Evaluation of relevant governmental institutions (commissions, state enterprises, responsible authorities) 	
4.	Transportation	<ul style="list-style-type: none"> • Awareness and evaluation of transport infrastructure (roads, bridges, parking, factories, auto repair shops) • Frequency of road use • Main travel routes (transportation) and associated difficulties with logistics, travel • Assessment of access to work, markets, social infrastructure • Are there problems with the implementation of professional activities (or life difficulties) caused by the state of road infrastructure, if any, what exactly? • What are the constraints of stakeholders due to the current state of the road surface? • Did stakeholders (incumbents) incur additional material damage due to the state of the road infrastructure? • Perception / provision of road safety • Assessment of private and public transport (quality, prices, safety, coverage, intervals) • Awareness of short-term and long-term employment opportunities in the road sector • Needs and expectations from the transport sector • Personal and public travel experience (car availability, travel, taxi or public transport, etc.) • Sources of information (media, social relations, work) • Awareness of 3R Project • Evaluation of relevant state institutions (commissions, state enterprises, responsible bodies) • The impact of road conditions on access to financial resources, educational services, business, women and the less mobile. • Assessment of local governments and their ability to engage in a constructive dialogue with project implementers? • Assess the capacity of local governments to build a constructive dialogue between communities and project implementers. • Assessment of Ukravtodor's activities to ensure the quality of roads in the region and the country as a whole? • Assessment of the importance of road infrastructure for strengthening the military potential of the country, for the reintegration of the occupied territories? • Assessing the importance of road infrastructure for IDPs? • Awareness and expectations from the 	<ul style="list-style-type: none"> • Household survey • Road users booster (both groups) • Agro-Cluster entities survey (both groups) • Beneficiaries

		<p>implementation of the transport component of the project?</p> <ul style="list-style-type: none"> • Are there any problem areas to look out for when overhauling highways? • Awareness of design solutions that will be implemented during the overhaul of roads. • Awareness of the channels for filing complaints about the actions of contractors • If there is dissatisfaction or violation, where do you go in the first place? • Willingness to attend public consultations on project implementation. Which format is the most convenient? • What form of user interaction is most effective? 	
5.	Community social development (social cohesion)	<ul style="list-style-type: none"> • Belonging to a cooperative, willingness to start your own business, membership in associative structures • Interpersonal trust and reciprocity • Trust to formal institutions, satisfaction with formal institutions • Collective action (willingness/ experience to participate in political and social activism) • Civic engagement (participation in improving local area conditions for others) • Collective identities and attitudes towards in- and out-groups • Attitudes towards key social issues and challenges in the region • Social and job market inclusion of disadvantaged groups • Media consumption, political engagement, local identity 	<ul style="list-style-type: none"> • Household survey • Agro-Cluster entities survey (both groups) • Beneficiaries
6.	Environmental protection	<ul style="list-style-type: none"> • Situation with environment protection (air, water, land, waste) / environmental assessment • Local impact of climate change • Impact of 3R Project on fauna and flora and protected areas • Existing environmental problems • Proposed mitigation measures and / or possible compensation of damages 	<ul style="list-style-type: none"> • Household survey • Agro-Cluster entities survey (both groups) • Beneficiaries